



## Capital Basketball Association (CBA) Refund Policy Last Amended: December 4th, 2025

Requests to withdraw from CBA programming must be received in writing via email to the registrar at [info@capitalbasketball.ca](mailto:info@capitalbasketball.ca) and are subject to following administrative fees/policies:

- i) Request received greater than 2 weeks (14 days) in advance of program start (**Full Refund**)
- ii) Request received less than 2 weeks in advance of program start, but before the first day of programming (**Full refund, less a \$50 administrative fee**)
- iii) Request received within the first 2 weeks of the program beginning (**Full refund less a \$75 administrative fee**)
- iv) Request received 15+ days after the beginning of the program (**No refunds**)

Requests are deemed "received" based on the timestamp of the email sent. Refunds usually take 5-10 business days for the charges to be reversed and appear on your client statement.

Tryout fees for competitive teams are **FINAL SALE** and are non-refundable.

For camps and skill sessions, a full refund (minus the applicable administration fee above) is available if notice is received prior to the camp/clinic beginning. No refunds will be offered ***after the camp or session has begun.***